



# Ductless Heat Pump Maintenance

To get the most from your heat pump, use your heat pump for most or all of the heating season. Your heat pump will heat more effectively when you leave interior doors open and keep the house at your preferred temperature. When it's cold outside, the heat pump will work harder, which is normal.



## General Heat Pump Maintenance

Clean the filters of the indoor unit regularly whenever the heat pump is used. It's time to clean the filter when dust is visible on the filter. That might be as frequent as monthly in the heating season. At other times of the year, the filters may need cleaning every two or three months. The filters can be vacuumed with a hose attachment or washed with gentle soap and a nylon brush. Refer to the owner's manual for more information about maintaining the filters. Learn more about heat pump maintenance at [efficiencyvermont.com/hp-maintenance-blog](https://efficiencyvermont.com/hp-maintenance-blog)



## Professional Wash

Heat pumps usually need a thorough cleaning every one or two years. This kind of cleaning requires special knowledge, equipment, and supplies. The interior of the indoor and outdoor units has thin metal plates that can be easily damaged. Do not touch these plates or attempt to clean the heat pump's interior. If the area behind the filters looks dirty, or you notice dirty streaks on the louvers, it's time to call a professional to wash the indoor and outdoor units of the heat pump.

A thorough cleaning involves disassembling the indoor unit and using a non-corrosive detergent to clean between the metal plates of the heat exchanger. The cleaning technician will also clean all the parts of the blower wheel. The condensate pan within the indoor unit will be cleaned and if the condensate drain is accessible it will be suctioned to ensure free draining.

Wash water is collected at the indoor unit, but spray may wet nearby belongings. Move furniture and wall hanging away from the heat pump during a cleaning.

At the outdoor unit debris within the enclosure is removed, and the metal plates of the outdoor heat exchanger are likewise washed with the non-corrosive detergent.

Avoid loss of capacity and efficiency by having your ductless heat pump washed as needed. A clean heat pump also supports good indoor air quality.



## Service

Most heat pumps do not require service beyond regular filter maintenance and regular cleaning. However, call your contractor for assistance if your heat pump no longer heats or cools or the thermostat shows an error code.

